

Data protection

This website is operated by the Gesellschaft der Musikfreunde (Society of Friends of Music) in Vienna, ZVR number: 506928790, Musikvereinsplatz 1, 1010 Vienna, and this declaration describes how we, as the responsible party under data protection law, process your personal data in connection with this website.

Data processing

During your visit to this website we shall collect the following information: the date and time of accessing a page on our website, your IP address, name and version of your web browser, the web page (URL) that you visited before accessing this website and the information you yourself made available by registering on our web page or in connection with a registration relating to an order or newsletter announcement.

There is no obligation to actually provide the data which we request from you on our website, although if you do not do so you will be unable to use all the functions of the website or place an order.

Cookies

Are small pieces of data which make it easier for you to use our online services. They are stored by your browser on the hard drive. Our cookies contain no personalized information, so that your personal privacy is protected. We install two session cookies which prevent the repetition of the Startfilm within 12 hours and the cookie consent within 24 hours.

Purposes of data processing

We shall process your personal data for the following purposes:

- to complete your orders;
- to answer your enquiries;
- to expedite your order without additional data input;
- to inform you about cancellations/postponements; stating your address is therefore also important, so that we can notify you of cancellations depending on how far you have to travel to the Musikverein;
- to send you the subscription tickets you have purchased;
- to send you the subscription brochure for the coming season;
- reservation and booking of seats in connection with a subscription for the coming season;
- to send you the monthly magazine;
- to offer you a renewal of your membership;
- to issue you with an invoice pursuant to Section 11 of the Austrian Value Added Tax Act (Umsatzsteuergesetz);
- to offer you Club20 or youth membership, where this is restricted according to age;
- to offer you a reminder service about a concert, performers, programme, etc.;
- to send you our newsletter at your express request;
- to inform you about the additional benefits of enhanced membership (sponsors, supporters, patrons,...);
- to notify the tax office of your donations, to enable tax deductibility;
- to enable the compilation of anonymized usage statistics in connection with Google Analytics (without storage of the IP address);
- to make this website available to you and to further improve and develop this website;
- to enable the identification, prevention and investigation of attacks on our website.

Legal bases of data processing

The legal basis for the processing of your personal data is the performance of a contract or steps taken prior to entering into a contract (pursuant to Article 6 paragraph 1 (b) of the EU General Data Protection Regulation) as well as our overriding legitimate interest (pursuant to Article 6 paragraph 1 (f) of the EU General Data Protection Regulation), which is to fulfil the purposes stated in the section “Purposes of data processing” above.

Transmission of your personal data

We shall not pass on any personal data to third parties, except for the following purposes:

- IT service providers engaged by us for support activities;
- ticketing service providers engaged by us for support activities;
- Post AG (postal service company); and other mail-order companies engaged by us;
- the respective credit card company, payment service provider chosen by you, or Bank Austria for SEPA direct debits to pay for your order; credit card clearing is undertaken by Wirecard. The Gesellschaft der Musikfreunde in Vienna shall not process any credit card data;
- our tax consultant for the fulfilment of our obligations under tax law.

Although these groups of recipients have access to personal data, they are not permitted to use these data for other purposes and are obligated to comply with the data protection provisions.

Duration of storage

Your personal data shall only be stored by us for as long as we consider reasonably necessary in order to achieve the abovementioned purposes and to the extent permitted under applicable law. We shall in any event store your personal data for as long as statutory storage periods are in force or limitation periods for potential legal claims have not yet expired. There shall only be a longer duration of storage insofar as this is necessary to investigate identified attacks on our website.

Whenever you log into our website we shall in any event only store your data for as long as your account exists and, thereafter, only for as long as legal obligations so require. Server logs, which store the IP addresses, shall be deleted after one month at the latest.

Your rights in connection with personal data

You are, inter alia, entitled (subject to the prerequisites of applicable law), (i) to check whether and which personal data concerning you we have stored and to receive copies of these data, (ii) to demand the correction, supplementation or deletion of your personal data, if such data are incorrect or have not been processed in conformity with the law, (iii) to demand that we restrict the processing of your personal data, and (iv) under certain circumstances, to object to the processing of your personal data or revoke your previous consent to such processing, (v) to demand data portability, (vi) to know the identity of third parties to whom your personal data are transmitted, and (vii) to submit a complaint to the competent authority.

Our contact details

Please contact us should you have any questions or concerns about the processing of your personal data:

Gesellschaft der Musikfreunde in Wien
Musikvereinsplatz 1, 1010 Vienna
datenschutz@musikverein.at
Tel: +43 1 505 86 81
Fax: +43 1 505 94 09

Encrypted data transmission

musikverein.at uses SSL (Secure Socket Layer) encryption on the website. This protocol encrypts the data during the transmission between the customer and the server, so that these data cannot be read by third parties.

Google Analytics

This website uses Google Analytics, a web analysis service of Google Inc., 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA ("Google"). Google Analytics uses cookies, i.e. text data which are stored in your computer and enable an analysis of your use of the website. We process your data on the basis of our overriding legitimate interest to produce user friendly access statistics (Article 6 paragraph 1 (f) of the General Data Protection Regulation).

The information concerning your use of this website which is generated by the cookie (including your IP address and the URLs of the web pages accessed) is transmitted to a Google server in the USA and stored there. We do not store any of your data which are collected in connection with Google Analytics.

This website uses the IP anonymization facility offered by Google Analytics. Your IP address shall therefore be truncated/anonymized as soon as Google receives your IP address. Google shall use this information on our behalf in order to evaluate your use of the website, to compile reports concerning the website activities and to provide us with additional services in connection with the use of the website and the internet. The IP address transmitted from your browser in connection with Google Analytics shall not be amalgamated with other data by Google.

You can prevent the storage of cookies by adjusting your browser settings appropriately. However, under certain circumstances this may mean that you cannot fully use all of the functions of this website. You can also prevent Google collecting your data in connection with Google Analytics by downloading and installing the browser plugin under the following link: <http://tools.google.com/dlpage/gaoptout?hl=de>.

You can also prevent the collection of your data by Google Analytics on this website by clicking the link below. An opt-out cookie will be set which prevents the future collection of your data when you visit this website: [Google Analytics deaktivieren](javascript:gaOptout())

Further information about Google's terms of use and data protection declaration can be found under <http://www.google.com/analytics/terms/de.html> or <https://www.google.at/intl/at/policies/>.

Vienna, 25.4.2018