

## Musikverein Service Info (wheelchair users)

Gesellschaft der Musikfreunde in Vienna  
Musikvereinsplatz 1  
1010 Vienna  
Tel.: +43 1 505 81 90  
Fax.: +43 1 505 81 90 94  
Infoline: +43 1 505 13 63  
Internet: [www.musikverein.at](http://www.musikverein.at)  
Box office: [tickets@musikverein.at](mailto:tickets@musikverein.at)

### Box office opening times (September to June):

Mon – Fri 9:00 – 20:00 \*  
Sat 9:00 – 13:00

\* Between 18:00 and 20:00 we aim to provide customers with the best possible service relating to that evening's concert programme. For this reason, we will be pleased to serve customers regarding ticket resale commission and subscription payments between 9:00 and 18:00.

### Box office opening times (July and August):

Mon – Fri 9:00 – 12:00

And one hour before concerts begin (in the case of events organised by the Musikverein)

### Entrance:

To the building: 1 hour before events begin

To the auditorium: 30 minutes before events begin

### Ticket orders:

Orders may be made either at the box office during the published opening times or from [www.musikverein.at](http://www.musikverein.at) at any time. Pre-ordered tickets may be collected from the box office upon production either of the credit card used to purchase them or of the order confirmation (internet).

### Print@home and mobile tickets (Passbook):

When purchasing tickets online, you can choose between the options of print@home, mobile ticket (Passbook) and ticket collection from the box office. Please note the following security tip for the safe use of your print@home or mobile ticket options: Each ticket is only valid for one-time entry to the respective event. The ticket's barcode/QR code will be scanned electronically upon first entry, making repeated entry invalid. Anyone attempting to gain entry to events using a further printout or copy of the ticket (print@home) or the same mobile tickets will be denied entry and will not be entitled to exchange or refund the tickets. Ensure that you store your tickets/data carefully to keep them safe from unauthorised access by others. When entering, it is not necessary to provide evidence that you purchased the ticket yourself.

The following payment methods are accepted at the box office:

Maestro, Mastercard, Visa, Diners, Amex, JCB, cash

Access to the building for wheelchair users is located to the right of the main entrance.



The Musikverein contains three disabled access toilets in the 2nd Foyer (2nd Basement level), to the right of the main entrance and adjacent to the Left Balcony boxes.

The Musikverein can be reached using the following public transport options:

Subway:

U1, U2, U4 to Karlsplatz station

Tram:

Lines 1 or D to Kärntner Ring station,  
Lines 2, 62 or 65 to Opernring station,  
Line 71 to Schwarzenbergplatz

Bus:

Lines 59A or 3A to Kärntner Ring station,  
Line 4A to Karlsplatz station

Wiener Lokalbahnen railway (Badner Bahn) to Kärntner Ring, final stop

Car parks in the area:

P1: Garage Opernringhof, BOE Gebäudemanagement, Elisabethstraße 2-6  
P2: Kärntnerstraße Tiefgarage, Kärntner Straße 51/ next to the Vienna State Opera  
P3: Kärntnerring-Garage, ÖPARK Garagenbetriebe, Mahlerstraße 8  
P4: Palais-Corso-Garage, BIP Garagengesellschaft, Mahlerstraße 12

On-street parking:

Please note that the entire First District of Vienna together with the adjoining Districts are short-term parking zones, for which the following conditions apply:

Parking fees apply from Monday to Friday, 9:00 - 22:00

- Max. parking duration: 2 hours
- Vehicles displaying a disabled badge in accordance with Para. 29b of the Austrian Road Traffic Regulations may park in the designated parking areas in Bösendorferstraße near Künstlerhaus and in all residents' parking places in Bösendorferstraße, at no additional cost.

There is no particular dress code for visitors to the Musikverein.

For security reasons, coats, bags, rucksacks, umbrellas and folding chairs must be left with cloakroom staff before entering the concert halls.